

Supplier Onboarding: Self-Governed Student Org (SGSO)

IU SGSOs must have an up-to-date profile in both BelNvolved (or regional equivalent) and BUY.IU to receive payments. This guide pertains to registering as a supplier in BUY.IU. IU is a member of the Jaggaer supplier network. To receive payment from IU, payees, referred to as "suppliers" in Jaggaer, must complete the supplier onboarding process and join the network. IU's Jaggaer registration portal is called BUY.IU. Once established, your supplier portal is used to manage payment information, addresses, tax forms, and more.

The Jaggaer portal is not accessible on mobile devices such as smartphones or tablets. BUY.IU must be accessed from a desktop computer. **Do not access BUY.IU via ONE.IU**

Before registration, locate the following items:

- Indiana University supplier invitation email. Reach out to your Student Life coordinator to let them know you
 are ready to set up a supplier profile. You will receive an invitation to register as a supplier.
- Scanned image of completed and signed W-9 tax form. Apply for an EIN with the IRS.
 Legal Structure = Community or Volunteer Group
- Direct deposit (ACH) banking information. Set up a bank account under the SGSO name and EIN.
- Org shared/group email address. Though not required, it is <u>strongly</u> recommended to have an email address that future members can easily access.

Already started the process and need to pick up where you left off? Click here.

Contents

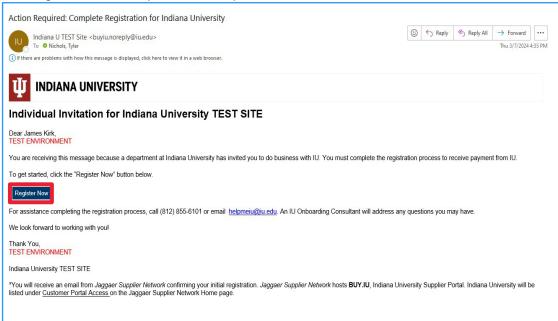
Invitation	2
Create Your Jaggaer Network Account	3
Complete and Submit Registration Information	
Welcome	ε
Company Overview	
Business Details	
Addresses	11
Contacts	14
Diversity	16
Insurance	
Payment Information	
Payment via Direct Deposit (ACH)	
Tax Information	
Supplier Information	21
Certify & Submit	22
Registration Approval	23
Continue Registration	24



Invitation

The onboarding process begins when an IU staff member requests your addition to the supplier network. IU Purchasing reviews the request, and, once approved, invites you to begin the onboarding process via email. This email invitation will come from the email address buyiu.noreply@iu.edu, have a sender name of "Indiana University," and will look like the example below.

Click Register Now to establish your username and password.



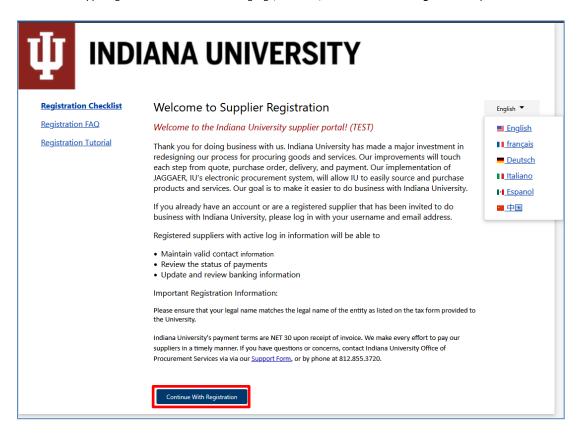
You will also receive reminder emails from Jaggaer directly. These messages come from support@sciquest.com and contain contact information for Jaggaer's support team.

Please Reach out to your Student Life coordinator you are working with for assistance first before contacting Jaggaer.



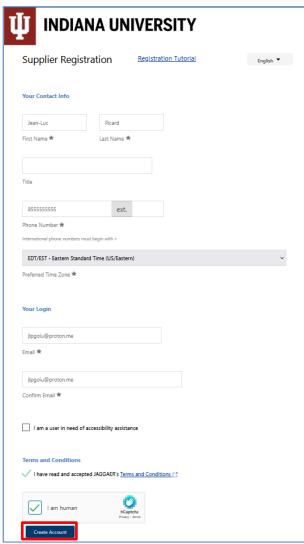
Create Your Jaggaer Network Account

After clicking Register Now in the email invitation, the registration page opens in a browser window. Click the drop-down in the upper right-hand corner to select a language, if desired, then **Continue with Registration** to proceed.





Fields marked with a star * are required. Add your contact info, confirm your email (which will become your Jaggaer username), review and accept the terms and conditions, and complete the Captcha checkbox. Once completed, select Create Account.



Your email address acts as your username when accessing the supplier portal. Store your username and password in a safe place! Your SGSO will need this information to login to the portal and make changes in the future.



After selecting **Create Account**, you will receive a notification that your account was created and that a link has been sent to the email address provided to set up a password.

Set Password Link Sent Via Email

Your JAGGAER Supplier Account was created successfully.

IMPORTANT: You will receive an email from JAGGAER containing a link to set your password.

You can now close this window.

Locate the password setup message in your email inbox. Select Change supplier account password.

From: PRE - JAGGAER Supplier Accounts < noreply@jaggaer.com >

Date: On Thursday, April 10th, 2025 at 11:21 AM Subject: Reset your supplier account password To: jlpgoiu@proton.me>

Dear Jean-Luc Picard,

Your existing JAGGAER supplier account has been automatically upgraded to provide you and your customers with more protection.

As part of this upgrade, you need to provide a new password for your supplier account. Please follow this link to change your password within the next 72 hours:

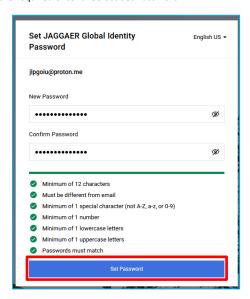
Change supplier account password

JAGGAER is a leading provider of digital procurement software and solutions, and the procurement platform of choice for your customer(s). To learn more, visit https://www.jaggaer.com/.

If you are having issues with your JAGGAER account, please contact JAGGAER Global Customer Care via the following web form: https://www.jaggaer.com/submit-supplier-support-request/



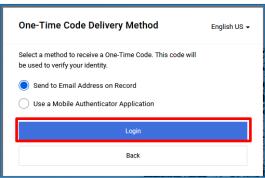
Create a password which meets the required criteria. Select Set Password.



Once your password is set, you will be prompted to return to the **original registration link** (sent from buyiu.noreply@iu.edu). Click once more on the **Register Now** button and follow the prompts to log in using the username and password you had created.



Finally, select how to receive your one-time login code. We recommend using the **Send to Email Address on Record** option. Click **Login** to continue.



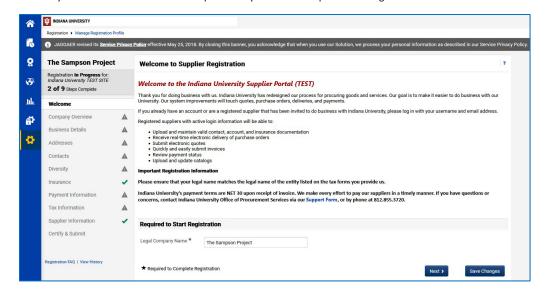
Locate the one-time code email from Jaggaer to access BUY.IU. Upon login you should automatically be transferred to the BUY.IU supplier portal. **Before continuing**, ensure you see Indiana University branding and a "Welcome to Indiana University" supplier portal banner.

• Logged in but don't see IU branding? Click here.



Complete and Submit Registration Information

The supplier registration page is made up a series of sections, visible in the left-hand menu. Each section is followed by an attention symbol \triangle . Once the section is complete the symbol will be replaced with a green checkmark \checkmark .



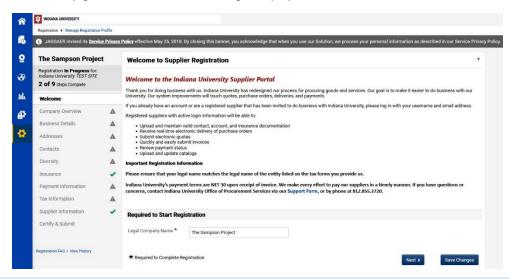


Throughout the registration process you will see fields marked with a star \star .

These fields are required and must be satisfied to complete your registration. All other fields are optional.

Welcome

On the Welcome page, enter the SGSO name in the "Legal Company Name" Field, then click Next.



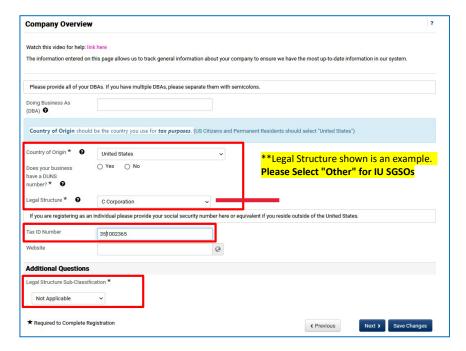
You are not required to complete the supplier onboarding process in one sitting. At any time, click **Save Progress** to save your work and return later.



Company Overview

In the Company Overview section:

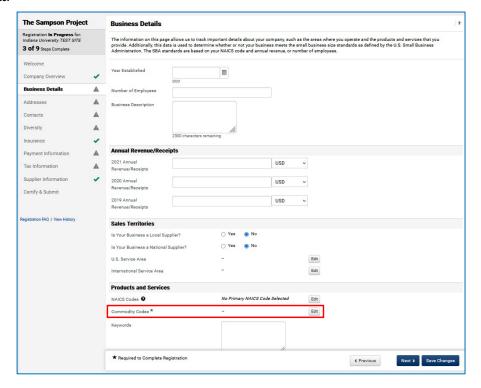
- Complete the Doing Business As (DBA) field if different from legal business name (example: Legal SGSO name is "IU Biology Club", but DBA is "IUBC"). If there is no DBA name, leave the field blank.
- List Country of Origin as 'United States.'
- Select "NO" for DUNS number (unless one has been assigned--usually not the case for SGSO's).
- Select Legal Structure as "Other."
- Tax ID Number is your SGSO's Employer Identification Number (EIN). Refer to the SS-4 document provided by the IRS.
- Select "Not Applicable" for Legal Structure Sub-Classification.



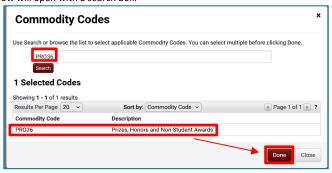


Business Details

This area is mainly comprised of optional information about your SGSO. The only required information is **Commodity Codes.**



Click Edit. A new window will open with a search box.

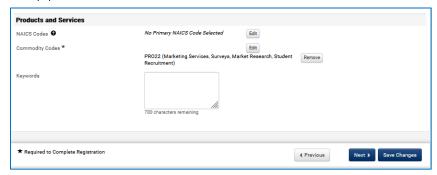


Search "PRO36" and select commodity code.

Click Done to Continue.



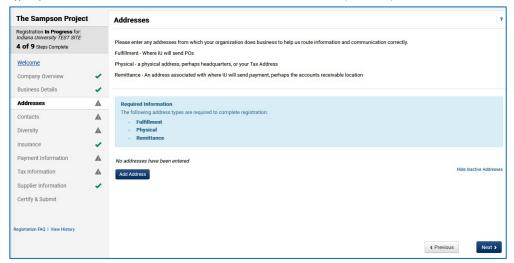
Your selection will populate.



Click Next to continue

Addresses

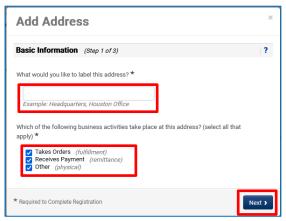
IU requires three types of addresses: Fulfillment, Physical, and Remittance. If there is only one address that satisfies all types, please ensure all three sections are checked in the "Add Address" box (see below)





Click Add Address

A new window will appear.



Add a title for this address. Check the corresponding boxes for this address. Click **Next**Indicate how you want purchase orders distributed: email or fax.





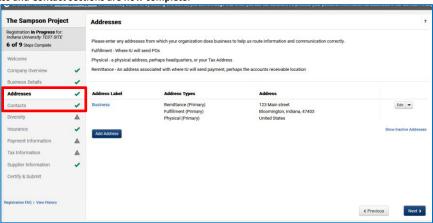
Click Next. A new screen will appear.

Enter a company contact. If you click Not Applicable, you will be required to enter a contact on the next screen.



Click Save Changes. If additional addresses are necessary, repeat this process for each distinct address.

The Address and Contact sections are now complete.



Click Next

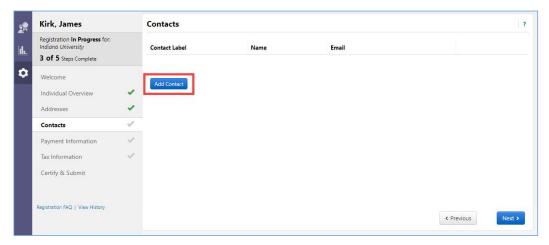


Contacts

Contacts receive notifications related to orders established with IU. You are required to have one contact on file to satisfy this section of the registration process. This should be a contact within your SGSO (treasurer, president, adviser, etc).

If you added a contact during the Addresses section, Contacts will already be complete.

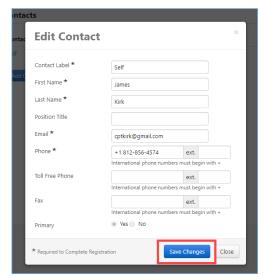
Click Add Contact



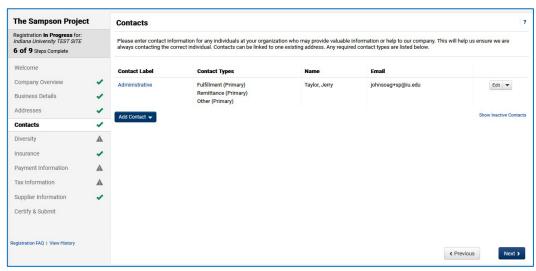
Enter contact information relevant to the SGSO.

Click $\mbox{\bf Save Changes}$ to save the contact to your profile.





Repeat these steps as many times as desired to add additional contacts to your profile. Click **Next** to continue to the **Diversity** section.

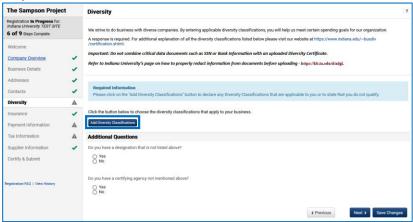


Click Next

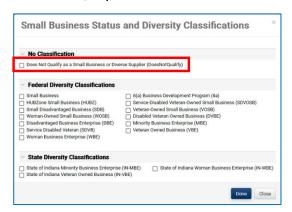


Diversity

Click Add Diversity Classification



A new window will appear. Select Does Not Qualify.



Click Done

Click Next

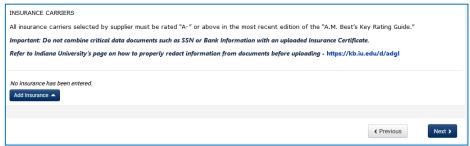


Insurance

Most SGSOs do not require insurance.

If insurance is needed, click **Add Insurance** and upload supporting document of Liability insurance.

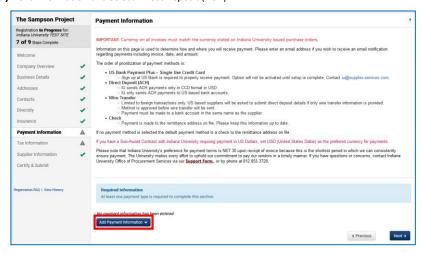
If insurance is not required, click Next



Payment Information

SGSOs are required to receive payment via ACH/Direct Deposit.

click Add Payment Information and select Direct Deposit (ACH).



Payment via Direct Deposit (ACH)

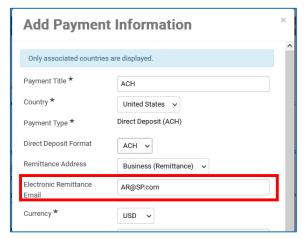
Select **Direct Deposit (ACH)** from the drop-down menu. A new window opens where you can enter your banking information.





Reminder: fields marked with a star are required. All other fields are optional.

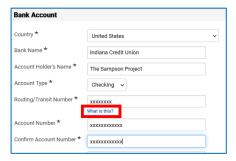
Electronic Remittance Email field is required. This email will receive a summary of the payment made to the provided ACH/Direct deposit account. Ideally, this should be your SGSO's group email.



Next, enter your bank account information in the **Bank Account** section. Click the **What is this?** link for help locating your routing and account numbers.

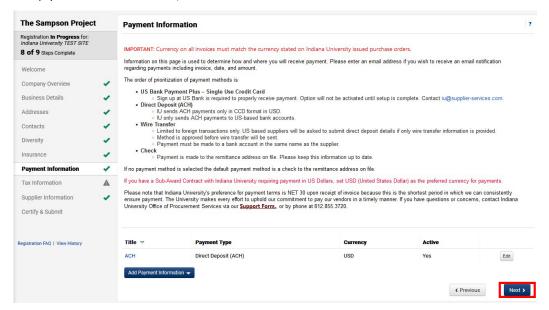
Routing and account numbers are not the same as debit or credit card numbers.

Click Save Changes to save your work



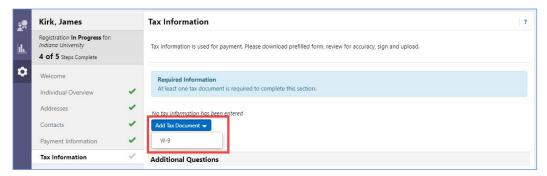


Once payment information is entered, click Next.



Tax Information

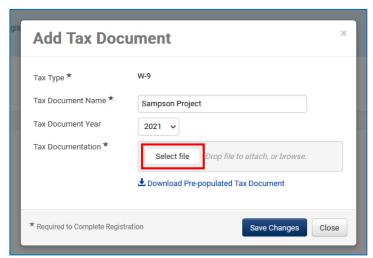
A completed and signed W-9 tax form is required to complete registration. Click Add Tax Document and select W-9.



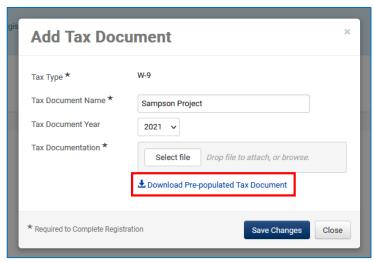
Enter a name for the tax form in the **Tax Document Name (Example: SGSO W9)** field and select the year the form was signed from the **Tax Document Year** drop-down menu.

If you already have a completed tax document on hand, click Select file to upload the document.





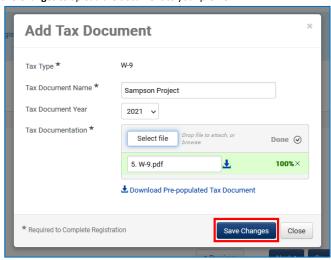
If you do not have a completed W-9 form saved to your computer, click **Download Pre-populated Tax Document**. Jaggaer generates a W-9 tax form which contains information previously entered during the registration process.



On your W9 form: Ensure that Tax Classification is 'Other' and enter "Community or Volunteer Group" in the blank space to the right

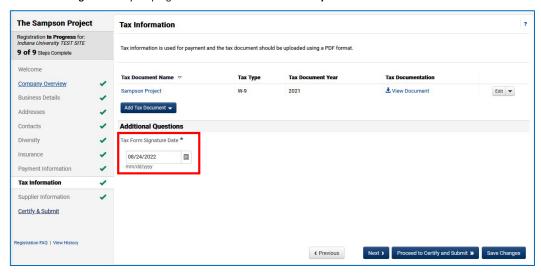


Once uploaded, click Save Changes to upload the document to your profile.



Enter the date the form was signed in the **Tax Form Signature Date** field. You may also select the date using the calendar widget to the right of the field.

Click Save Changes to save your progress and Next or Proceed to Certify and Submit to continue.



Supplier Information

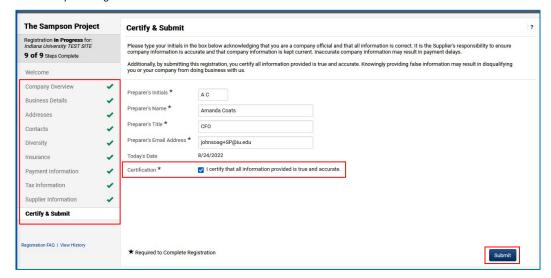
This section is optional for Shipping Terms. Leave this field blank. Click "Next"

Click Proceed to Certify and Submit



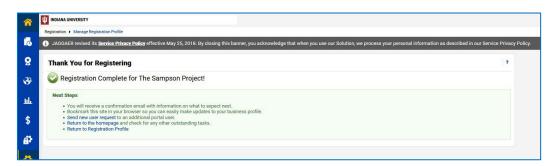
Certify & Submit

Finally, verify your name, title, and email address in the appropriate fields. Prior to submission, you can review or update a section by selecting it from the left-hand menu.



Once you are satisfied that the information you have entered is correct, **check the box** next to **Certification** and click **Submit**.

After submission, you will see a confirmation screen like the one below.





Additionally, you will receive an email confirming your submission.

From: Indiana U TEST Site <buyiu.noreply@iu.edu>

Sent: Thursday, April 3, 2025 9:59 AM

To

Subject: Supplier Registration Complete for Indiana University TEST SITE



INDIANA UNIVERSITY

Supplier Registration Complete for Indiana University

Dear Bolden, Bryce,

Thank you for completing your Jaggaer registration profile. Your information has been submitted to Indiana University and is awaiting review. The IU Supplier Workgroup will contact you with any questions they may have.

As a reminder, you can log into your secure account by visiting Indiana University's Customer Portal Login Link

In the meantime, we encourage you to review our For Suppliers page for additional information regarding the features of your new portal, including invoice submission and payment tracking. You may login to your portal at any time by visiting the <u>Jaggaer Customer Portal page</u>.

Please contact the IU Supplier Workgroup with any questions by emailing helpmeiu@iu.edu or calling (812) 855-3720, option 1.

Thank You,

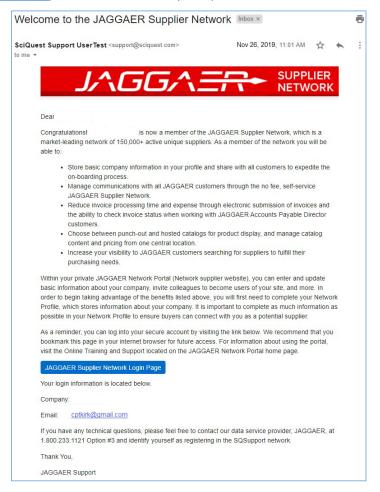
Indiana University



Registration Approval

IU Purchasing will review your information and contact you if any additional information is needed. Communication will be sent via email from the address buyiu.noreply@iu.edu or helpmeiu@iu.edu

Once your registration is approved, you will receive a confirmation email like the one below. This message will come from support@sciquest.com. This confirmation notice may take up to 48 hours to be delivered.

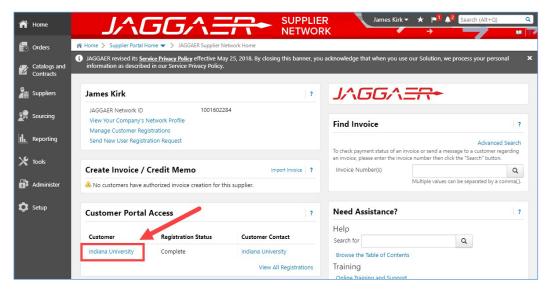


Congratulations! You are now a member of the Jaggaer supplier network and may receive payments from IU.



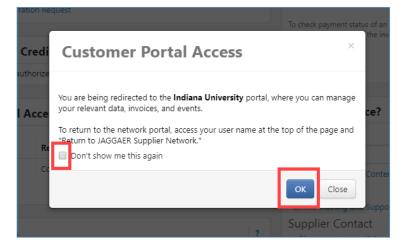
Continue Registration

Access your supplier registration by <u>logging in on the Jaggaer supplier portal</u>. Once logged in, click **Indiana University** in the Customer Portal Access section.



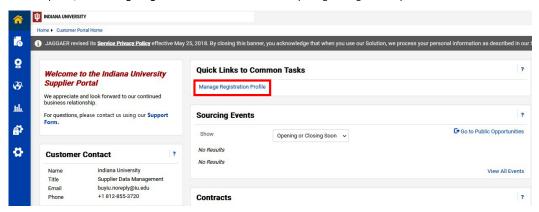
If it is the first time you are accessing your portal after your initial login, a pop-up window will appear notifying you that you are leaving the Jaggaer portal and continuing to the Indiana University portal.

Check the box next to "Don't show me this again" and click OK to dismiss the message and continue.





In the IU portal, click Manage Registration Profile to continue completing the registration process.



Select a section from the left-hand menu to continue registering. Sections marked with a green checkmark are complete. Gray checkmarks represent sections which require additional information.

